

INDIA'S LARGEST PRIMARY RESEARCH & DATA ANALYTICS COMPANY

# **Factsheet**

## **About Chrome Data Analytics and Media**

Founded in 2008, Chrome DM is India's largest primary research and data analytics company. As of July '16, the company has a team of 650+ field staff, 150+ managerial staff and 450 telecallers speaking over 22 languages to gather data from over 3300 towns and 600,000 villages. Chrome DM operates in the fields of broadcast distribution audit & monitoring, market research and media services. The company currently has 6 proprietary tools which have gained wide industry acceptance and usage in the past 10 years, leading to over 400 clients.

## **About the Leadership**

With over 15 years of experience in the media space, Chrome DM Founder & CEO Pankaj Krishna, an industry veteran, has worn many hats. Having completed his O Levels from University of London, Pankaj finished an Executive Education Programme from Harvard Business School.

While his entrepreneurial journey began in 2008, Pankaj has learnt the ropes of the media industry at some of the best brands in the business- India Today, National Geographic, Star India- before going on to be the Business Head of UTV India.

#### **Chrome DM's Offices -**

#### Delhi

- 819, World Trade Towers, DND Flyway, C-01, Sector 16, Noida 201301
- C-40, Sector 27, Noida- 201301

#### Mumbai

# 2548, Taj Lands End, Bandstand, Bandra (W), Mumbai – 400 050

# **Bangalore**

403, Block A, Maitri Pride 5th Main, 6th Cross Malleshpalya, Bangalore – 560075



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### Chrome DM's Infrastructure

- All India Team Strength 1,250+ (650+ Field Staff, 450+ Tele Callers, 150+ Managerial Staff)
- All India Panel & Parallel Homes (U+R)- 34,000+
- Coverage 3,000+ Class 1 and LC1 towns & 6,00,000 villages across India
- Client Base 400+
- India's only Analytics firm that consolidates connectivity reports across all modes of delivery Analog, Digital and DTH across the country providing access to data at headend level.
- At every headend, the data collection for channel mapping is executed across 3+1 Chrome
   DM Panel Homes even if 1 respondent says "NOT AVAILABLE", we report it as "NOT AVAILABLE" -

## Hence a trigger for the client to rectify the problems immediately!

- Data collection is done through Chrome Boxes, Field Research and Tele-calling. Audio Proofs from tele-callers are provided in below 10L markets and rural headends. Daily reporting across ~ 200 headends in Metros and 10-75L markets is carried out, through proprietary apps.
- Fastest turnaround time; re-report individual headends, within 24 hours.
- Trained tele-callers who can speak 22 languages including Assamese, Bangla, Bodo,
   Kashmiri, Konkani, Maithili, Manipuri, Punjabi, Tamil, Telugu, Malayalam, Kannada,
   Marathi, Gujarati, Punjabi, Oriya, Bhojpuri, Urdu, English and Hindi
- Chrome DM Satellite Offices: Apart from Noida and Mumbai, Chrome DM also has Work-from-Home Tele-callers across different parts of India such as Chandigarh, Bhopal, Indore, Vadodara, Jaipur, Kolkata, Chennai, Bangalore, Vishakhapatnam, Hyderabad, Patna, Lucknow, Kanpur, Kochi etc.

- Chrome DM Services offered -
- Chrome DM Track
- Chrome DM Digital
- Chrome DM Live
- Chrome DM LC1
- Chrome DM NE



- Chrome DM AV
- Chrome DM Language Feed
- Chrome DM DPi
- Chrome CPi
- Chrome DM Dii
- Chrome DM SES
- Chrome DM DRR
- Chrome DM Plus
- Chrome DM Piracy Track & IDS
- Film Piracy
- Channel Piracy
- Chrome DM DTH
- Chrome DM Geotag
- Chrome Rural Track
- Chrome RES
- Chrome HD
- Chrome Optimal
- Chrome OAP

| BACK-END EXPENDITURES                                      |       |        |              |  |  |
|------------------------------------------------------------|-------|--------|--------------|--|--|
| DETAILS                                                    | Count | Wage   | Total        |  |  |
| Resource Strength                                          |       |        |              |  |  |
| Field*                                                     | 683   | 15,000 | 1,02,45,000  |  |  |
| HSM                                                        | 556   |        |              |  |  |
| South                                                      | 117   |        |              |  |  |
| NE                                                         | 10    |        |              |  |  |
| Call-Centre (Delhi, Mumbai & All Out of Home Tele-callers) | 351   | 12,000 | 42,12,000    |  |  |
| Panel Homes                                                | 33876 | 350    | 1,18,56,600  |  |  |
| Metros                                                     | 568   |        |              |  |  |
| 10 to 75                                                   | 824   |        |              |  |  |
| Below 10                                                   | 2824  |        |              |  |  |
| LC1                                                        | 9024  |        |              |  |  |
| Rural                                                      | 20636 |        |              |  |  |
| Direct Expenses                                            |       |        | 26313600     |  |  |
| Monthly Management Salaries                                |       |        | 84,00,000    |  |  |
| Office/Overheads                                           |       |        | 21,00,000    |  |  |
| Out of Pocket Expenses                                     |       |        | 5,60,000     |  |  |
| Monthly Total                                              |       |        | 3,73,73,600  |  |  |
| Yearly Total                                               |       |        | 44,84,83,200 |  |  |

# Chrome DM pays the respondents by 2 different modes of payment: Online Transfers:



M/S. CHROME DESIGN AND MEDIA C/O CHROME DESIGN AND MEDIA C-40 SECTOR-27,NOIDA COMPLEX GAUTAM BUDHA NAGAR NOIDA 201301 UTTAR PRADESH INDIA

## File Upload DE80NES2408.006 24082016

Account No: 02718630000380

Currency: INR TXN Date: 25-Aug-16

| Value Date | Account #       | IFSC Code   | Name On Account           | TXN Amou |
|------------|-----------------|-------------|---------------------------|----------|
| 25-Aug-16  | 20180459183     | SBIN0000156 | V Prabhu Dass             | 480.00   |
| 25-Aug-16  | 30551732466     | SBIN0004827 | G.Sugunakara Rao          | 210.00   |
| 25-Aug-16  | 20029760266     | SBIN0000850 | Palika Veerababu          | 400.00   |
| 25-Aug-16  | 912010048532612 | UTIB0000585 | G.Srinivas Rao            | 400.00   |
| 25-Aug-16  | 31532382198     | SBIN0000915 | Bontha Manikanta Vasu     | 200.00   |
| 25-Aug-16  | 20086196572     | SBIN0000482 | Gorle Ramesh              | 210.00   |
| 25-Aug-16  | 20065793084     | SBIN0012870 | Karri.Suresh Kumar        | 400.00   |
| 25-Aug-16  | 32367917841     | SBIN0000754 | Venkata Pushpa Latha Kota | 1,280.00 |
| 25-Aug-16  | 31703516776     | SBIN0003060 | M. Vijay Kumar            | 1,280.00 |
| 25-Aug-16  | 10039437849     | SBIN0007642 | A.V.Sunanda               | 1,280.00 |
| 25-Aug-16  | 09460100003390  | UCBA0000946 | S. Sudha Rani             | 1,280.00 |
| 25-Aug-16  | 17523211000808  | UCBA0001752 | Kolapalli Venkata Ratnam  | 1,280.00 |
| 25-Aug-16  | 128101000000609 | IOBA0001281 | N.Sreedevi                | 480.00   |
| 25-Aug-16  | 043901505986    | ICIC0000439 | Madan Mohan A             | 480.00   |
| 25-Aug-16  | 448308709       | IDIB000M006 | M Ramulu                  | 480.00   |
| 25-Aug-16  | 20192069609     | SBIN0016349 | Chitiprolu Pavan Kumar    | 560.00   |
| 25-Aug-16  | 20124467125     | SBIN0011105 | TSrinivasarao             | 480.00   |
| 25-Aug-16  | 52102000022     | SBHY0020713 | Jasty Ravi & Rama Devi    | 480.00   |
| 25-Aug-16  | 20086700151     | SBIN0013274 | Rama Sundari              | 480.00   |
| 25-Aug-16  | 32647787108     | SBIN0013391 | Challa Nagarjuna          | 480.00   |
| 25-Aug-16  | 62241000185     | SBHY0020977 | Buramdoddi Saritha        | 480.00   |
| 25-Aug-16  | 10699301735     | SBIN0006644 | N.Raj Kumar               | 280.00   |
| 25-Aug-16  | 32422818340     | SBIN0000801 | M.Sreekanth               | 280.00   |
| 25-Aug-16  | 30921076298     | SBIN0007432 | S Papaiah Chowdary        | 280.00   |
| 25-Aug-16  | 30664514383     | SBIN0000825 | Santhosh G                | 280.00   |
| 25-Aug-16  | 62298159785     | SBHY0021387 | Raja Juvvala              | 50.00    |
| 25-Aug-16  | 52141507922     | SBHY0020135 | Tummanapelly Ramesh       | 480.00   |
| 25-Aug-16  | 91059046687     | APGB0002013 | Panem Chennaiah           | 210.00   |
| 25-Aug-16  | 34518769851     | SBIN0011085 | Kursam Venkatswarlu       | 280.00   |

# **Mobile Recharge:**

